

EMERGENCIES

Emergency situations do occur from time to time. In an emergency where Fire, Police or Ambulance services are required you should ring 000. The State Emergency Service can be contacted on 0419 937 073 and DFES on 9158 3200.

Please be aware that your Property Manager can only guarantee to be contacted during normal office hours. If you are faced with an emergency situation which requires *urgent repair/maintenance* and you are unable to contact your Property Manager you should contact the appropriate contractor and notify the Property Manager as soon as possible on the next working day. Urgent repairs / maintenance situations are classified as:

Electrical	power outage due to an internal fault sparks/shocks likely to cause injury or damage to property multiple air conditioning failure stove out of action
Plumbing	burst water pipes toilet completely blocked septic tank overflowing
Gas	gas leak
Security	broken door/lock broken window/lock

Contact Numbers for Urgent Repairs BROOME

Electrical	Parallel Electrical Easy Electrical	0419 199 872 0417 789 967
Plumbing	Broome Plumbing & Gas Kimberley Plumbing & Gas	0417 923 064 0418 927 127
Gas	Broome Plumbing & Gas	0417 923 064
Glass	Glass Co	9192 2168
Reticulation	Guys Gardening	0407 475 247
Refrigeration	Clifton Air Conditioning	0419 922 468
General Maintenance	Cube Maintenance Fixit Broome	0418 556 878 0418 957 128
Locksmith	North West Locksmith	9192 7716

Contact Numbers for Urgent Repairs DERBY

Electrical	Wattnow Electrical	0488 410 497 (Jonno)
Plumbing	Derby Plumbing & Gas NDG Contracting	0448 929 610 (Kristian) 9191 2013 (Will)
Gas	Derby Plumbing & Gas	0448 929 610 (Kristian)
Handyman/Gardener	Sweaty Palms Green's Irrigation	0418 937 685 (Rosco) 0438 975 224
Handyman/Locksmith	Alford Contracting	0429 603 664 (Nick)

Pest Control	Kimberley Pest Control	0427 397 628
Cleaner/Carpet Cleaner	Skippers Cleaners	0418 981 747

Break In / Vandalism

You should report any break in or vandalism to the Police who will give you a Police Report Number. If outside of normal office hours you should contact an appropriate contractor and notify the Property Manager on the next working day. If the break in has occurred during office hours, you should contact your Property Manager and provide the Police Report Number.